

# HAVERHILL TOWN COUNCIL

## HAVERHILL AREA FORUM

5<sup>th</sup> February 2020



**Present:**            **Lois Wreathall, Deputy Director, Primary Care CCG**  
                         **Kate Vaughton, Director of Integration**  
                         **Daniel Turner, Senior Estates Development Manager, Suffolk and**  
                         **North East Combined CCGs**  
                         **Tom Delaney, Senior Strategic Needs Assessment Researcher**  
                         **Suffolk County Council**  
                         **David Osborne, Place Programme Delivery Lead (OPE)**  
                         **David Collinson, Assistant Director Planning & Regulatory, West**  
                         **Suffolk Council**  
                         **Lizzi Cocker, Families and Communities Officer, West Suffolk Council**

### **Cambridgeshire:**

Councillor Stuart Miller, Horseheath Parish Council

### **Essex**

Councillor Diana Garrod, District Councillor for Bumpstead Ward,  
Braintree District Council & Chairman Sturmer Parish Council.  
Councillor Chris Brown, Helions Bumpstead Parish Council.  
Councillor Richard Kirkland, Helions Bumpstead Parish Council.

### **Haverhill Town Council**

Mayor John Burns  
Councillor Tony Brown  
Councillor Pat Hanlon  
Councillor Aaron Luccarini  
Councillor Margaret Marks  
Councillor Joe Mason  
Councillor David Roach  
Councillor David Smith  
Councillor Alan Stinchcombe

### **Suffolk**

Councillor Margaret May, Great Wratting Parish Council  
Councillor Andrew Dickson, Little Thurlow Parish Council  
Councillor Justin Blake-James, Stoke by Clare Parish Council  
Councillor Jane Kiddy, Stoke by Clare Parish Council  
Councillor Quillon Fox, (Cangle Division) Suffolk County Council  
Councillor Peter Stevens (Withersfield Ward) West Suffolk District Council  
Councillor Ian Kinloch, Withersfield Parish Council

**Apologies:**            **Amanda Lyes, Director of Corporate Services & System Infrastructure**

### **Cambridgeshire**

Bartlow Parish Council  
Little Abington Parish Council

### **Suffolk**

Councillor Karen Richardson, West Suffolk District Council  
Kedington Parish Council

**Haverhill Town Council**  
 Councillor Elaine McManus  
 Councillor Liz Smith

**In attendance:** Vicky Phillips, Assistant Town Clerk, Haverhill Town Council

**Welcome**

Mayor John Burns welcomed everyone to the meeting. An email had been circulated with the Agenda, from Colin Poole, Town Clerk, and Mayor Burns outlined that as explained in the email, the meeting tonight was to begin to feed in the aspirations and needs of Haverhill and the surrounding villages.

**MINUTES**

		Action
HAF /037	<b><u>Apologies for Absence</u></b> The above apologies were noted.	
HAF /038	<p><b><u>New Health Hub in Haverhill</u></b></p> <p>Cllr J Mason kicked off the meeting by outlining his ideas and aspirations for the proposed hub. The building would need to be fit for purpose for the future growth of Haverhill and the surrounding areas. His view of the facility would be that it could house facilities for analysis, scanners and X-Ray, facilities for support and prevention. Heart conditions and COPD could be managed, a facility could be provided for Gynaecological services such as fitting the coil whereas at present patients are currently having to travel to Ipswich for this. The hub could house facilities for Mental Health Support which would be beneficial to those having to travel 20 miles to access mental health services. There is also the need for the hub to offer support services for carers, the elderly and the need for district/community nursing to provide outreach into the community. For those patients needing treatment, they could be seen by a triage nurse who could then direct to the correct service; e.g. pharmacy, GP or A&amp;E.</p> <p>David Osborne introduced himself and outlined the role of the One Public Estate. Whilst working alongside partnership organisations, he explained he will be taking forward papers to the respective boards to get authority to progress. There was partnership working with Dan Turner and Kate Vaughton in order to deliver the best services for the residents of Haverhill.</p> <p>Lois Wreathall (CCG) outlined that West Suffolk Health look at commissioning placed based assessment. Tom Delany added that Suffolk is broken into 16 locations and PLNA gives an overview of Haverhill's needs to build a picture for working towards improving healthcare. Data collection results will be available in June 2020.</p> <p>Councillor Stevens asked if there was a timetable for delivery for the building and services. He mentioned the delivery of Sudbury's hub. David Osborne answered that based on his experience of hub projects elsewhere, there is process for capital projects and the need to build a</p>	

business case. Sudbury was a 3<sup>rd</sup> party development, which had a long history and that lessons would be learnt from that experience. There is a need to for a certain understanding of what the challenges are for Haverhill and the suggestion of 10 years is not unrealistic due to the complexity of gathering information and funding. Lois Wreathall continued that there would be a need to demonstrate a full business case and explained that actually Sudbury Hub took 37 years from concept to build.

Cllr Garrod questioned where the money is going for Health Care for Haverhill residents. Ely has a population of 20,000 and has an urgent care service, yet Haverhill's population was (in 2011) at 27,000 and much higher now.

Cllr Blake-James raised concerns over residents living in villages. They are experiencing problems accessing care, there is poor public transport which proves difficult for those without cars. When considering the hub, there should be a patient orientated approach, with thought given to villages and lack of transport.

Kate Vaughton said that conversations tonight will give an understanding of common ground and the reality of what can be achieved. Cllr Mason's 'wish list' was brilliant, part of the challenge is to have sensible conversations of how to get the various teams working together to produce and agree a plan to go forward.

Cllr Stevens raised that West Suffolk Council were in the progress of reviewing the Local Plan which would be delivered by 2025 and pointed out that there would be Section 106 money gained by the Gt. Wilsey development. Could the hub be engineered to this timescale?

Dave Collinson detailed the process:

- The first step is to obtain senior buy in.
- A need for understanding to put forward a Business Case, then a Feasibility Study will form an evidence base to bring partners together.
- Find a suitable site. Masterplan mentions Haverhill Health allocation.
- Colin Poole's suggestion of a 10 year timescale is not unreasonable, once established partners are aligned. In 6-9 months there will be a better idea of timescale, but importantly, there is a will.

Cllr Kinloch wondered if there was a government agenda to physically have one building rather than smaller satellite buildings so people don't have to travel for specialised treatment. Lois Wreathall answered that NICE set Guidance on what is safe for patients travelling for specialised treatment, which can be centralised on one site, such as Papworth for heart conditions.

Cllr Marks remarked that some of the services mentioned in Cllr Mason's list do exist in Haverhill, e.g. COPD management; these fall under Primary Care. Haverhill's GP's are overwhelmed now and questioned why we would have to wait for a hub at all to access services.

Cllr Roach felt that different people are working to different timescales, which are spread across different areas. Some of the problem is that Haverhill is situated on three county borders and that the two hospitals nearest Haverhill, West Suffolk and Addenbrookes do not have joined up systems. He would like to see a minor injury unit and Hub, but agrees that it is important to understand what services we have already in Haverhill.

Cllr Garrod mentioned that the Hub building in Sible Hedingham is being rented to the CCG by Braintree District Council, could there be an option to rent an existing building? David Osborne answered that OPE are working to bring partnerships together and that the shift in culture is fundamental to bring collaboration.

Cllr Blake-James commented that it could be beneficial to know the abilities, special interests and training that existing local GP's have. Referrals to these GP's could be quicker than to the local hospital.

Cllr Mason would welcome a published timescale and a view of the different parts of the project. He outlined that there is a need to understand the process and sequence of actions and who to hold accountable. He felt that 10 years was too long.

Cllr Fox felt that the problem with the process was 'silos' of working in different ways however there is a need for some services such as Mental Health and Sexual Health services no matter what. Could there be a service provided which could be added to as it grows naturally?

Kate Vaughton wanted to reassure people that there is a lot of work taking place on all the subjects mentioned tonight. The last 6/7 months have been getting together service providers and working out what is working or not. It is apparent though that there is a need for better communication.

Lois Wreathall explained that it was not possible to start small and add on. There is a need to get it right from the start.

JB asked the room one by one to summarise their vision of the hub:

- Outpatient services.
- To give information on prevention.
- Diagnostic treatment e.g. Xray and Scanner.
- Minor injury unit, triage, diagnostic.
- Treatment for certain emergencies, minor injury unit definition.
- Fill in gaps in services, mental health, drug rehabilitation.
- Central town location or Cambridge side of town for access by local transport.
- Staffing: could use nurse practitioners rather than GP's.
- Use an existing building?
- The need for a 50 + year vision.
- Basic Primary care and consideration for access for villages.
- Public consultation.
- Some degree of maternity service e.g. ultrasound, blood tests.
- Podiatry.
- **Feedback on progress**

	<p>Tom Delaney agreed that tonight has outlined the need to come back with evidence once the report was done in June. Cllr Burns asked if data was collected cross border.</p> <p>David Collinson suggested that ONE Haverhill task group could be the route for updates. WSC Rural Task Force could speak to Parish Councils and information delivered via Haverhill Town council.</p>	
<b>HAF /039</b>	<p><b><u>Open Forum</u></b> No issues raised.</p>	
<b>HAV /040</b>	<p><b><u>Date of next meeting</u></b> A date in late April/early May to be confirmed.</p> <p>Topic for the next meeting: to review strategic transport with links to health, leisure and commuting.</p>	

**Closure**

The meeting closed at 9.00pm.